



ACCESS MERCANTILE SERVICES



QUALITY POLICY

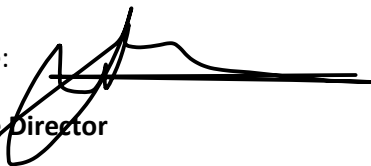
Quality Policy

At **ACCESS MERCANTILE SERVICES**, Quality is an integral part of our Corporate Business Principles. Our company strives to achieve sustainable growth through consistently satisfying the diverse needs and expectations of our clients. **ACCESS MERCANTILE SERVICES** is committed to the effective implementation of the Quality Management System (QMS) in compliance with ISO 9001 Standard.

To achieve this objective, we will:

- ✓ Provide services that meet or exceed the standards prescribed in relevant agreements, contracts, codes and statutory obligations.
- ✓ Deliver added value to our clients by identifying, monitoring and responding to their needs, expectations and levels of satisfaction.
- ✓ Set measurable targets and seek to continually improve the delivery of our services.
- ✓ Continually review and improve the effectiveness of the Management System.
- ✓ In providing quality services, we will embrace new ideas, technology and innovation. We will strive for continuous improvement, setting new benchmarks to maintain our strong reputation within the industry.
- ✓ Deliver our projects on time, on budget, and meet or exceed client expectations.

Signature:



Executive Director

Date: 25th September 2019